

## **Six Sigma – Awareness Training**

**COURSE DURATION:** 1 day

**COURSE FEE:** AED 1350 / Delegate

### **COURSE DESCRIPTION:**

A one day awareness training program that can be tailored to specifically discuss the Six Sigma phases, tools, roadmaps, organizations, pitfalls and overview. We will identify basic key methods to create process designs, understand the implementation roles and familiarize on management tools and methodologies used in Six Sigma.

### **COURSE METHODOLOGY:**

- Setting up expectations
- Stand up Delivery
- Lectures
- Brainstorming
- Role-plays
- Interactive Practical Exercises

### **COURSE OBJECTIVES:**

At the end of the training, the participants should:

- Aid their companies in grooming their nationals - workforce in manner that would allow their smooth integration along with its human source.
- Understand and apply the basic methodology of DMAIC process on their current activities.
- Minimize defect, cost and improve existing company procedures and process.
- Prepared for the Six Sigma Green Belt level

### **COURSE TOPICS:**

**The one day interactive course will cover subjects such as:**

- What is Six Sigma: Origin and the term, History, Philosophy, COPQ, Process Sigma
- Why Six Sigma: Discipline Approach, Six Sigma Organization, Roles
- Six Sigma for Services: Application to Services: DMAIC Methodology
- Road Maps
- Infrastructure requirements
- Critiques / and Common Pitfalls
- Six Sigma Levels

### **WHO SHOULD ATTEND?**

This course is recommended for executives, managers, sales personnel, accountants, HR Officers, administrative assistants, Supervisors, and support roles who wishes to minimize defect, analyze the trend of business flow and reduce the cost of their existing process and procedures of their organization.