# **Approved IRCA ISO 9001 QMS Lead Auditor Training Course**









The intensive 5-day programme will provide participants with solid auditing skills and techniques, combining lectures with a range of practical exercises - including case studies and role plays - to provide a comprehensive understanding of the quality audit process in real life scenarios. In addition, it covers effective techniques for communicating the findings of the audit to company management.

Delivered as both public and in-house training, the course is approved by IRCA and taught by quality specialists with significant practical experience of certification auditing and quality system requirements.

### Who should attend?

This ISO 9001 IRCA QMS Lead Auditor Training Course is suitable for professionals with responsibility in a quality management system or involved in the auditing of such systems.

Participants are expected to have prior knowledge of the following quality management concepts:

- The Plan, Do, Check, Act (PDCA) Cycle
- The relationship between quality management & customer satisfaction
- Commonly used quality management terms and definitions and the 8 Quality Principles as given in ISO 9001systems.
- The process approach used in quality management
- The Model of a Process Based Quality Management System, the structure and content of ISO 9001
- They are also expected to have an understanding of ISO 9001

#### Outcome / Qualification

Delegates who gain a pass mark in the exam will be deemed to have met the requirements for registration as an Auditor or Lead Auditor.

## **Training Course Content**

This course covers the following topics:

- The 8 Quality Principles
- Key Elements of Quality Systems
- The Audit Preparation
- Reporting and Follow Up
- Quality Management Systems Development
- Requirements of ISO 9001: 2015
- Auditor Skills and Techniques for Process Auditing
- Examination Closed Book

#### **Abu Dhabi Schedules:**

- Jun 4-8 | 9:00 am 5:00 pm
- July 9-13 | 9:00 am 5:00 pm
- Aug 6-10 | 9:00 am 5:00 pm
- Sep 10-14 | 9:00 am 5:00 pm
- Oct 1-4 | 9:00 am 5:00 pm
- Nov 5-9 | 9:00 am 5:00 pm
- Dec 10-14 | 9:00 am 5:00 pm

Venue: Tatweer Training Center, Abu Dhabi, UAE

Fee: AED 4,950 per person

Contact us to book for weekend schedule

